How long will it take to process my visa application?

The time taken to process an individual visa application depends on a number of factors, including the type of visa application, whether or not the visa application is lodged with all required documents, peak processing periods (like holiday periods) and the individual circumstances of the case.

The Department of Immigration and Border Protection publishes <u>Visa Processing Time Service</u> Standards.

The Australian High Commission in Pretoria is committed to meeting or exceeding these published service standards, however it is important that you note the following matters:

- The service standards are indicative only. Individual cases may take longer or shorter times to process depending on the individual circumstances of the case.
- The service standard only applies to complete applications. If you lodge your
 application without some of the required documentation, your application may
 experience significant delays and you may not be able to travel on your intended date of
 travel.
- A complete visa application may include a medical examination. Medical examinations
 can cause significant delays, particularly for visitor visa applications. For more
 information on circumstances requiring a medical examination, see: Health

 Requirements
- The processing time starts when the visa application is lodged at the Australian High Commission in Port Louis (application and relevant documentation has been submitted and the correct visa application has been paid)
- If you need to travel to Australia within a short timeframe for compassionate and compelling reasons, please contact us via email at immigration.portlouis@dfat.gov.au to bring this matter to our attention. In some instances, we may be able to expedite your visa application.

A gentle reminder for Visitor visa applicants:

It is in your interest to lodge your visa application <u>as earlier as possible</u> that is you are allowed to lodge your visa application least 3 months before your proposed travel date.

Please note: *Visitor visas are usually granted with a validity period of 12 months.*

Please note that lodging your visa application much in advance of your proposed date of travel will enable this office process, assess and finalize your visa application in a timely manner which in turn will allow you sufficient time to prepare for your travel and travel on the scheduled date without any pressure.

If you enter into any financial commitments prior to the grant of the visa, you do so at your own risk.

Please note: an airline ticket is <u>not</u> a visa requirement.

Global standard visa processing time:

Visa	Global Processing Standard
Visitors (Subclass 600)	1 month
Business Visitors (Subclass 600)	1 month
Transit visas	1 month